



Global Knowledge is the worldwide leader in IT and business training. We deliver via training centres, private facilities, and the Internet, enabling our customers to choose when, where, and how they want to receive training programs and learning services.

IT & Business Training

Our core training is focused on Cisco, Microsoft, Nortel, and Project Management. Our IT courses include networking, programming, operating systems, security, and telephony. Our business courses feature project management, professional skills, and business process curriculum, including ITIL. Our more than 700 courses span foundational and specialised training and certifications.

OnDemand Software

Our OnDemand Software division provides enterprise application training software solutions that enable rapid user adoption and accelerate the return on investment for enterprise application implementations.

Worldwide Training

In 2006, we acquired Azlan Training, which established us as Europe's largest IT training provider. In 2007, we expanded our global footprint to include IT training, consulting, and services in the Middle East and Africa through the acquisition of Synergy Professional Services.

Ownership

Founded in 1995, Global Knowledge employs more than 1,500 people worldwide and is headquartered in Cary, N.C. The company is owned by New York-based investment firm Welsh, Carson, Anderson, and Stowe.

Cisco Training

Global Knowledge is the world's largest Cisco Learning Solutions Partner (CLSP) and currently provides over 55% of all Cisco training delivered in Europe. Last year Global Knowledge delivered 500,000 delegate days of training across 11 European countries.

Global Knowledge has a unique blend of skilled trainers and with our flexible approach and partnership with Cisco we are at the forefront of the delivery of new technologies. Most recent examples are Storage Area Networking, ITP, CMX and GGSN.

As the leading European CLSP, Global Knowledge is continually investing in the development of both the course curriculum and our leading edge remote labs facility. We will continue with this investment as new offerings are developed, clearly demonstrating our commitment to providing the best training facilities in the networking arena.

Global Knowledge in partnership with Cisco can provide you with access to:

- » The broadest portfolio of technical networking training from any Learning Partner to support your business needs
- » Training programmes and packages for resale to your customers
- » Custom designed training programmes designed to meet your chosen level of Cisco Channel Partner Status
- » The most comprehensive Cisco Remote lab capability worldwide supporting fully specified training programmes from any location
- » State of the art training centres
- » Comprehensive online and blended Cisco Learning Solutions



European Coverage

- Austria
- Belgium
- Denmark
- France
- Germany
- Ireland
- Netherlands
- Norway
- Spain
- Sweden
- United Kingdom



