



# Troubleshooting and Recovery of Difficult Projects

TRDP

3 day

**Overview :**

Regain control when you are behind schedule, over budget, under quality, and beyond the scope. Learn how to get an out-of-control project back under control through effective project rescue techniques. This course teaches realistic analysis and control techniques to help you identify the root cause of your problems, analyze the potential solutions, and select the solution that will rescue your project. You'll learn to manage the important measures of your project's health, monitor them, and take action to keep the project on track.

**Target Audience :**

Associate project managers, project managers, IT project managers, project coordinators, project analysts, project leaders, product managers, and program managers

**Objectives:**

- Understand early signs of project problems
- Identify and assess project problems
- Resolve problems with budget and schedule
- Correct resource issues Gain control over scope creep
- Improve product quality
- Meet your commitments, or renegotiate them
- Actively mitigate project risks
- Manage project issues to closure
- Develop and manage a project recovery plan Manage stakeholder anxiety

**Course Content :**

**1. Project Problems**

- The most typical project problems
- Identifying projects in danger
- Identifying projects in trouble

**2. Problem Analysis**

- Understanding the problem
- Overcoming obstacles to problem identification
- Performing root cause analysis

**3. Recovery Planning**

- Identifying recovery options
- Selecting the right recovery method
- Creating the recovery plan
- Schedule recovery
- Budget recovery
- Resource recovery
- Scope recovery
- Quality recovery
- Re-establishing project commitments
- Renegotiating others' commitments to your project
- Supplier recovery Team effectiveness recovery

**4. Recovery Implementation**

- Implementing the recovery plan
- Effective management and leadership during recovery
- Working with the team to rebuild morale
- Managing stakeholder anxiety
- Monitoring recovery status
- Communicating problems and recovery status

**Course Prerequisites :**

All delegates should have a working knowledge of:

- Introduction to Project Management
- Mission Critical Risk Management
- Managing Project Schedules and Budgets
- Applied Project Management
- IT Project Management

**Testing and Certification :**

**Follow on Courses :**

- None recommended

**Further Information :**

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| TRDP/ | <p>For More information, or to book your course, please call us on 0118 977 7766<br/>                 email <a href="mailto:info@globalknowledge.co.uk">info@globalknowledge.co.uk</a><br/>                 Global Knowledge, Mulberry Business Park, Fishponds Road,<br/>                 Wokingham Berkshire RG41 2GY UK</p> <p><a href="http://www.globalknowledge.co.uk/">http://www.globalknowledge.co.uk/</a></p> |
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