



Global Knowledge®

The Experts in Leadership & Business Solutions

Global Knowledge is the worldwide leader in IT, business and leadership skills advancement.

Through our Leadership & Business Solutions we provide award-winning soft skills training courses that help employees improve their personal and interpersonal skills and lead others more effectively. We offer relevant, focused and results driven learning for customers in both the private and public sectors.

Global Knowledge delivers leadership and business solutions in both traditional and virtual classrooms, and leverages leading edge technology to enhance the learning process – this allows you to access the highest quality learning when and how you want.

Our broad portfolio of courses offer a great experience and can be tailored or customised to meet your unique business requirements and realities.

We support you at every step of developing learning initiatives. From helping you clearly articulate your needs to embedding the latest digital technologies into your learning solution, we assist you in developing exceptional learning experiences.



Our customers tell us that they trust us with their learning because of the in-depth understanding we have of their business. This allows us to design relevant learning solutions and deliver those solutions in a way that engages and connects with the delegates.



Richard Pryor-Jones, Global Knowledge
President for Europe, Middle East and Africa



Many of our customers choose Global Knowledge because of the commitment we demonstrate to changing desired behaviours. Our unique three-phased learning approach ensures that accountability for applying new skills and knowledge is established, and that delegates get the support and feedback that they need to be successful.



Jocelyn Berard, Global Knowledge
VP, LBS Solutions, International

Why Choose Global Knowledge?

Over 25 years of Experience of Proven Results

At Global Knowledge we share our expertise with you. We have over 25 years of experience developing and delivering learning solutions and have been recognised with numerous international industry awards for the quality of our programs and the results they achieve. We collaborate to develop learning solutions that create the shift in skills and behaviours that you are trying to achieve.

Learn as You Work - Work as You Learn

We understand what it is like to work and try to develop new skills. Working and learning are often perceived as separate. We believe by integrating these in your learning design together, you can save time, effort and money. Whether you choose to participate in learning that takes place in the traditional classroom or the virtual one, Global Knowledge embeds this integrated philosophy into our curriculae. We believe in practical and pragmatic training, applied on the job, resulting in real work business outcomes.

Partners in Your Business

We take the time to understand your learning goals, have meaningful dialogues and translate those into learning that matters to you, your people and your business. Whether you choose our standard courses or opt to tailor and customise the materials, our team works together with yours to ensure your learning experience exceeds expectations and positively impacts business results. It is a collaboration that works.

Learn from the Best Instructors

- Many of our instructors are also consultants, bringing their real-world knowledge, tips, and best practices into the classroom.
- Our Project Management course instructors are experienced, PMP®-certified professionals.
- More CCIE, CCSI, MCSE, MCSA, and MCITP instructors than any other training provider. All Microsoft instructors are MCTs.

Choose from Robust Delivery Options

- Premium content and expert instruction are offered via open-enrollment classrooms; live web-based virtual classrooms; private on-site instruction; and self-paced learning on CD.
- We also can provide a tailored, blended learning solution that best meets your needs.

Experience Award-Winning Training

- Microsoft Learning Competency Marketing Acceleration Partner of the Year
- VMware Global Education Partner of the Year
- Cisco Worldwide Learning Partner Award of Excellence for Collaboration
- TrainingIndustry.com List of Top 20 Companies
- Red Hat Premier Training Partner of the Year
- PMI Product of the Year
- TrainingIndustry.com Top 20 IT Training Company
- IBM Outstanding Contributor
- #1 Most Recommended IT Training Provider*
- #1 in Customer Satisfaction*

* From a Q2 2011 survey of the "IT Professional Advisory Panel," a blind panel comprised of IT professionals. Survey data collected by Vision Critical LLC.

Train Your Entire Team or Company with Our Worldwide Solutions

- Classroom training centers located in 23 countries; online and on-site instruction worldwide; courses can be taught in 11 different languages.
- Proven capability to deliver timely, consistent, and high-quality training solutions to the individual, to teams, and to a globally dispersed workforce.

Select from More Than 1,200 Courses

Our broad and deep training portfolio spans foundational and specialised training and certifications.